



Examples Of Business Management Development And Implementation Of International Standards

Shoev Davronbek Ahmadjonovich

Assistant, Department Of "Accounting And Audit", Fergana Polytechnic Institute, Fergana, Uzbekistan

Journal Website:

<http://theamericanjournals.com/index.php/tajmei>

Copyright: Original content from this work may be used under the terms of the creative commons attributes 4.0 licence.

ABSTRACT

The role of ISO international standards in increasing the international prestige of companies, the importance of applying international standards. Efforts have been made to highlight important aspects of increasing export potential by achieving international standards and achieving the production of competitive goods. The ideas of TQM include the development of new mechanisms for managing the activities of companies, changing attitudes and constant improvement. Along with the production of quality goods, important factors in the formation of the company's management structure in accordance with international requirements are listed.

KEYWORDS

International standard, quality system, standardization, quality management, technical regulation, technical committee.

INTRODUCTION

The introduction of international ISO standards in enterprises is important in increasing the export potential of our country, increasing the competitiveness of domestic products in the world market, as well as gaining the trust of domestic and foreign consumers. Today, there are 27 certification bodies in the country, 10 of which are internationally accredited. In accordance with The purpose of this decision is to improve the system of standardization, metrology and certification, systematic introduction of

the Resolution of the President of the Republic of Uzbekistan dated April 28, 2017 "On measures to improve the activities of the Uzbek Agency for Standardization, Metrology and Certification" PQ 2935 (2096 in 2017, 2216 in 2018, 2387 in 2019 and In 2020, 2459) It is planned to introduce management systems in a total of 9,158 enterprises by 2020.

international standards and technical regulations and increase the competitiveness of products through the development of

national standards and the formation of the Agency's structure in accordance with international requirements [1].

It should be noted that the certification bodies carry out international certification of enterprises operating in the fields of light industry, construction, hotel and restaurant services, publishing, financial intermediation and real estate leasing, education, as well as metal and metal products, vehicles, international certification of enterprises operating in the field of wholesale trade, repair of cars and motorcycles and agricultural products, public administration, education.

THE MAIN PART

One of the important issues is to bring the goods produced to the world market by increasing the export potential. A state that is able to properly organize the work to address these issues facing the economy, to adapt to a market economy, or to work on innovative research based on new approaches in this direction can withstand competition. Or conversely, it will be forced to meet these requirements of a market economy on a competitive basis. In order to implement these measures, manufacturing enterprises implement management systems in accordance with the requirements of international standards. As if there is no problem, if management meets or implements the requirements of the international ISO standard, it will be able to take its place in a market economy and compete in the world market [2]. The problem is that the proper organization of work on the basis of international requirements, the development of mechanisms for the use of new and

innovative methods of management, and a qualitative approach remain relevant.

Of course, there are a variety of science-based quality management concepts and new ideas that are being put into practice. The most important of these is the TQM quality-based management concept developed by American scientists Walter Schuhart and William Edward Deming.

In developed countries, national management standards have been in place since the 1970s. Initially, it was used to ensure quality in the most important industries, such as aviation, military equipment manufacturing, design and production stages.

The company will have to comply with the requirements of international standards developed for international development, regardless of what products and services are produced, because international standards literally define the company's philosophy, international standards provide equal opportunities to all companies in the world. Reaches ISO 9000 standards are a widely accepted international standard worldwide. With its help, many companies around the world are reaching the top of management. 2.1 of the ISO Charter. According to the article, the organization's goal is to develop global standardization to facilitate international trade and mutual assistance, as well as to expand international cooperation in the field of intellectual, scientific, technical and economic activities. Within the framework of the ISO structure, there are many technical committees covering various areas and areas of activity.

Based on the national experience in the application of standardization and quality assurance systems, the ISO TC 176 Technical Committee conducts methodological work in the field of international standardization problems. The members of this organization are national bodies and experts from all over the world who are involved and developing. ISO develops standards and guidelines that add value to any type of organization and promote free and fair trade between countries [3].

It should be noted that the International Organization for Standardization has developed a large number of special standards during its 40 years of activity, but only in 1987, with the advent of the ISO 9000 series, its activities attracted the attention of all. The requirements of the ISO 9000 international standard differ from the universality of quality management requirements (SMT) from other international standards [4]. The requirements of the international standards ISO 9000 apply not only to the quality of ownership, market, production and services, but also to the management of public administration bodies and their subdivisions and public organizations. These standards not only guarantee the quality of the purchased product, but also serve to improve the performance of manufacturing companies.

The evolution of management and quality assurance standards is closely linked to the industrialization process of the 20th century, which involved the development and implementation of national industry standards that played the role of technical and technological quality control in the most

developed countries of Europe and America. During the 1960s and 1970s, many different standards were developed, for example, in November 1972, the British Standards Institution issued the BS 4891 Quality Assurance Guidelines in order to standardize quality assurance indicators in industries. In 1975, the BS 5179 was developed, which has been used very successfully by a number of large firms for several years, and later served as the basis for the development of highly efficient software for supplier selection and evaluation [5]. This standard has played an important role in introducing companies to the concept of quality standards and has led to a growing general interest in it.

Recognition by major industries of the importance of the quality problem led to the development of the standard with more stringent guidelines and in 1979 the first UK general standard, BS 5750, was developed, and followed by guidelines for its use. 1981. The BS 5750-79 standard has been adopted by all major companies - product buyers have changed their systems accordingly. Based on the British standard, ISO TC 176 developed the ISO 9000 series of standards in March 1987. Based on the experience gained by the UK country on standardization, a European E N 29000 standard similar to ISO 9000: 87 was later developed, and most of the major industrialized countries developed standards that were technically equivalent to ISO 9000: 87 or their exact copies. It should be noted that from the methodological point of view, the basis of ISO 9000 standards was a holistic approach to quality management - total quality management (Total Quality Management TQM).

Today, more than 90 countries have adopted the ISO 9000 standard as a national standard. Currently, more than 80% of companies in the U.S. and Western Europe are certified, while the number of such enterprises in China has already exceeded 40%. More than a million companies around the world have used ISO 9000 standards, including 700,000 of which are certified to ISO 9001: 2000 standards. The number of companies involved in this process is growing significantly.

ISO 9001: 2008 "Quality Management Systems - Requirements" encourages the organization to produce products that meet customer requirements and applicable law, to meet the requirements of international quality management systems and to improve customer satisfaction.

ISO 9004: 2008 "Quality Management Systems - Recommendations for Performance Improvement" is the development of recommendations taking into account the effectiveness of quality management systems, and the purpose of the standards is to further improve the company's performance, meeting the needs of stakeholders. This international standard provides a broader view of quality management than ISO 9001. It takes into account the requirements of all important stakeholders and provides guidance to continuously improve the overall performance of the organization.

In our country, 174 new standards have been developed by 2020, of which 71 are in agriculture and water management and processing of agricultural products, 43 in the engineering and energy industries, 17 in the oil and gas sector, 408 enterprises to introduce

quality management systems. The Government of Uzbekistan is implementing the following 8 systems:

ISO 9001- Quality Management System;

ISO 14001 - Environmental Management System;

ISO 22000 - Food Safety Management System;

OHSAS 18001 - Industrial Safety Management System;

ISO / TS 16949 - Quality management system in the automotive industry;

GMP - Appropriate Industrial Practice;

ISO 50001 - Energy Management System;

ISM - Integrated Management System.

Enterprises with certificates of conformity for quality management systems in 2020. Source: <https://www.standart.uz/>

In the field of implementation of management systems in 2020, 254 enterprises issued certificates of conformity for 274 quality management systems, including 185 enterprises for quality management system (ISO 9001), 13 enterprises for environmental management system (ISO 14001), 31 enterprises for food. - Certified in food safety management system (ISO 22000), 26 enterprises in energy management system (ISO 50001) and other management systems.

In terms of sectors of the economy, the majority of certified enterprises are in the food (41), light (26), construction (28) industries, as well as pharmaceuticals (12).

Certified enterprises by sectors of the economy. Source: <https://www.standart.uz/>

The ideas of the TQM, in particular, changed the “mechanistic” views of the people who had dominated since the beginning of the industrialization period, according to which workers were seen as a particular part of the whole mechanism. The most important achievement of TQM is that the world community sees business as a process of achieving the balanced goals of all stakeholders - shareholders, investors, subcontractors, managers, workers, consumers, suppliers, government, society. The main goal of TQM is much broader than the production of quality products - these are general business indicators. Based on people’s opinions, they realized that in order to succeed in solving problems, they need to recognize, educate, engage, and motivate the core value of the company. Clarified the importance of recruiting quality staff. Thus, the relationship between employee and employer has changed significantly around the world, and TQM has become the main idea of the business in the modern era.

in the conditions of the digital economy. Epra International Journal of Research and Development (IJRD) 5(11).

5. Davronbek Ahmadjonovich Shoev. (2020). Improving the quality of higher education in Uzbekistan. Epra International Journal of Research and Development (IJRD) 6(5).

REFERENCES

1. Kuznetsov M. Yu. (2009). General quality management: textbook. N. special. Tyumen: Tyumen State University Press.
2. Mazur I.I., Shapiro V.D. (2011). Quality Management: Textbook. N. special. M. Omega-L.
3. Rebrin Yu. I. (2004). Quality management: a textbook. N special. Taganrog: TRTU Publishing House.
4. DA Shoev. (2020). Improving the mechanism of personnel management