



 Research Article

SOLVING PROBLEMATIC ISSUES BASED ON CONCRETE FACTS IN IMPROVING THE EFFICIENCY OF HOTEL FACILITIES

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ABSTRACT

The question of why it is necessary to rely on facts and generate a lot of ideas in the organization and improvement of personnel management in the hotel industry is important. There are also many aspects that are the basis for decision making.

KEYWORDS

Tourism, hotel industry, employment, gross domestic product, industry, entrepreneurship, services, economic growth, economic issues, the impact of factors, efficiency.

INTRODUCTION

In analyzing these fundamentals, it should be noted that decisions are based primarily on facts. This situation represents a real reality. But the rapid change of life, the fact that one subject is technologically

different from another, ensures that today's fact does not coincide with tomorrow, that the fact in one enterprise is different from another. Pricewaterhouse Coopers and Oxford University forecast that by 2030,



robots will occupy 30% of jobs. This means that the already high unemployment rate will rise further¹.

This, in turn, requires a logical analysis of the facts. Because of this, we have to rely on different opinions, hypotheses and assumptions based on facts. But it must be admitted that assumptions and hypotheses may differ on a single fact. As a result, a decision made on the basis of conflicting opinions, coordinating them, will always be effective. As a result, decisions must be based not only on facts but also on hypotheses and hypotheses.

However, it must be acknowledged that, following the current situation, studying foreign experience, based on the prospects of our country, inventors, scientists and experienced professionals may have made various proposals to improve this or that process. Such suggestions are often scientifically based. As a result, relying on the suggestions made in decision-making can ensure their effectiveness.

There are a number of points to consider when making effective decisions. They will also have a lot of suggestions on how to solve the problem. But a single decision can be made in one option. As a result, proposals in all different areas should be studied and a single optimal decision should be made from several of them.

When making a decision, it is necessary to organize a set of ideas and suggestions. The choice from these will increase. Most importantly, a person always thinks what he thinks is right. The omission of other opinions in the process may also testify to the fact that his decision or the way of resolving the issue has not yet matured. In this way, people's experience and

knowledge will increase. Such qualified personnel will improve over time and will have the opportunity to make effective decisions. This process leads to an increase in the efficiency of the business entity, as well as hotels, which are the subject of our study.

In world practice, there is a way to form different views to make effective decisions. In many cases, the opinion of the leader is a priority for decision making. This may not always be the case. The fact that a leader takes responsibility for all his plots does not mean that he knows all his secrets. Because of this, all employees, especially professionals, need to be taken into account.

One should stay away from the environment of stifling or criticizing one when different opinions are expressed on an issue. Only then will everyone be able to express their opinions freely. This is important in making an effective decision for the hotel to operate efficiently. Due to this, it is necessary to form a system of different views and ensure that this becomes an objective necessity. There are several options for this. This is shown in the following figure (Figure 5.9).

As can be seen from this picture, by arranging to make an offer to everyone based on their own interests, different professionals work in the hotel and have to express different opinions because their interests are also different. Because each of them has its own interests. Employees, on the other hand, are primarily self-interested when making an offer. In this regard, the views of the employees who made the offer in this case will be different. The second direction on this issue will be to achieve effective decision-making by developing the ability to come to an agreement from different points of view. This also requires a great deal of organizational work.

¹Nematovich, K. A. (2020). Directions for improving the methodology for analyzing the efficiency of service

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