



Theoretical Aspects Of The Terms Used In The Field Of Hotel Management And Tourism

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ABSTRACT

In this article, Tourism refers to the service sector, which is one of the fastest growing sectors of the economy. It is said that the rapid growth of tourism in Uzbekistan will have a positive impact on the economy by providing large amounts of foreign exchange earnings and will allow the development of the country's tourism industry.

KEYWORDS

Tourism, Service Sector, Hospitality, Tourist, Restaurant Business, Tourism And Hospitality Industry.

INTRODUCTION

If we look at the history of tourism, it is based on hospitality. This has been and remains the ancient custom of mankind. Previously, guests were greeted in their own home, apartment. Now its content has changed. Usually, people have to live away from home for days, weeks, months. They will need the support and help of “strangers”. This is done through hospitality.

According to the Uzbek dictionary, hospitality means "hospitality, behavior, hospitality".¹. Nowadays, hospitable visits are also made in connection with spending the night and relaxing in hotels, not in someone's apartment. Because of this, the terms hospitality and tourism are used interrelatedly in the economic

¹ Annotated dictionary of the Uzbek language. Chapter.2 E-M

literature². Scientists of our country also use the term "hospitality" instead of hospitality³.

It is also clear that revealing the nature of the concept of hospitality is important in the study of theoretical issues of tourism. This requires the development of a definition of each concept. Hospitality is now a type of services provided in tourism and also has some business characteristics. Based on this content, we found it appropriate to define hospitality as follows: Hospitality is a set of relationships related to the provision of services such as accommodation, catering, transportation, excursions, conferences, entertainment.

Hospitality as a part of tourism is of great importance for the development of this industry. Due to this, the establishment of the hospitality industry will also ensure the sustainable development of the industry. With this in mind, it was considered expedient to develop a definition of the hospitality industry as well. The hospitality industry is a business activity aimed at the formation and development of the market of services related to the implementation of hospitality.

The term "tourism and hospitality industry" is widely used in the tourism literature⁴. It acknowledges that hospitality is seen as a broader and more general concept than tourism. It is said that its task is to meet not only the needs of tourists, but also the needs of all consumers. In our opinion, tourism and

hospitality cannot be considered in isolation. Due to this, the hospitality industry cannot be considered separately. Because tourists are also consumers with specific needs depending on the purpose of the trip.

The hospitality industry has historically been shaped by a variety of hotel businesses, i.e. accommodation services. In general, a hotel is a building that is furnished for visitors and consists of rooms that are ready for living. In modern conditions, a hotel is an enterprise that provides hotel services to citizens, as well as individual tourists or special groups. But there are also different views on this concept. Summarizing them, it is expedient to give the hotel the following description:

A hotel is a special form designed to provide the necessary additional services, creating the necessary conditions for temporary residence, ie rest and work of guests (tourists). In our opinion, this description fully reflects the content of the hotel.

The modern hotel business offers consumers not only accommodation and catering services, but also a wide range of services such as transport, communication, leisure excursion services, medicine, sports, beauty salons. In practice, the hotel business performs key functions in the tourism and hospitality industry, offering consumers a hotel product with complex features. All sectors and elements of the tourism and hospitality

² Papiryan G.A. Management in the hospitality industry (hotels and restaurants). M.: OAO NPO: Izd-vo "Economy", 2000., Walker Dj. Introduction: Guide / per. s angl. M.: UNITI, 1999., Basics of management of enterprises and organizations of the hospitality industry / Under red.A.Braymera. - M., 1994.

³ Mamatkulov X.M. Annotated Dictionary of Tourism and Service. Samarkand: SamISI, 2010. - 151 p.

⁴ Tourism and hospitality. Textbook / Ed. prof., Doctor of Economics HELL. Chudnovsky. - M.: Association of Authors and Publishers "Tandem". Publishing House. 2001, - 400 p.

industry are involved in the formation and sale of this product. In this regard, we found it expedient to consider the hotel business independently as an integral part of the tourism and hospitality industry. Therefore, some issues have been studied to some extent in close connection with the tourism and hospitality industry.

As a result of the development of science and technology, the hospitality industry has become a powerful industry employing millions of employees who create convenience for people. The hospitality industry combines different areas of human professional activity: tourism, hotel and restaurant business, catering, recreation and entertainment services, organization of conferences and exhibitions, sports, museums, exhibitions, excursions, as well as professional areas in the field of hospitality.

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